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2023 Online Document Notice

Your essential plan information is available online.

Visit the secure document portal online at **mydocumentsource.memberdoc.com**

All you need is your member ID number and your zip code.

You can still use Caremark.com to access the pharmacy locator tool, look up drug costs, and manage your prescriptions.

**Your plan documents.**

Your plan documents contain important information about the plan. Online documents are kinder to the environment — saving both trees and landfill space. You can access them anytime, anywhere, from your personal computer, tablet, or other device.

*Evidence of Coverage*

Your EOC is a complete description of coverage under your Medicare plan. It explains the plan rules, your rights and responsibilities, how your coverage works, and other important plan information.

*Formulary (List of Covered Drugs)*

The formulary is a list of drugs covered by the Medicare Part D portion of your plan. Along with the drug name, the formulary shows each drug’s tier level, which can affect how much you’ll pay for the drug. It also lists any special requirements, like prior authorization, quantity limits or step therapy.

*Pharmacy Directory*

Our pharmacy network includes national chains, local pharmacies and a mail service pharmacy where you can get your prescription drugs. The directory includes a list of the network pharmacies closest to you.

**Prefer a printed copy?**

Two convenient options are available if you would like to request a printed copy of your plan documents one time or permanently, the choice is yours.

**Online**

Visit the secure document portal at **mydocumentsource.memberdoc.com.**

Enter your Member ID and zip code. On the next page, click “Request Printed Copy.”

**By telephone**

Call our self-service toll free number at **1-855-979-1106** and enter your unique PIN: **[**(Member specific PIN)**0000000]** when prompted, and we will mail them to you.

**Additional Assistance**

If you require other assistance or need to speak to a representative, please call the Customer Care phone number on the back of your Member ID Card.